

## Terms of Service

### **Check in/check out:**

On arrival the apartments are free for you from 2 p.m. If you arrive after 7 p.m. please advise us.  
On departure we please ask you to leave the apartment until 9.30 a.m.

### **Confirmation of the reservation:**

The reservation is considered as binding by a down payment made by bank transfer (30% of the total amount).

### **Cancellation:**

A cancellation is unpleasant for you but also for us. These are our conditions:

- cancellation from booking till 8 weeks before arrival: you get the down payment back (with deduction of 15 Euro processing fee)
- cancellation from 8 weeks to 4 weeks before arrival: we keep the down payment
- cancellation from 4 weeks to 2 weeks before arrival: 80% of the total amount will be invoiced
- cancellation from 2 weeks before arrival: 100% of the total amount will be invoiced.

If you check in later or check out before the booked data, the whole amount will be invoiced. Italian cancellation conditions apply (court of jurisdiction: Bozen/Bolzano).

### **Terms of payment:**

You can pay the bill cash (in limits of law) or by bank transfer. We do not accept credit/debit cards. To the amount a tax of Euro 1,45 per person and night will be added.

### **Privacy:**

According to the D. lgs. 196/2003 your data will be handled transparently and in reserved form. These are used for the processing of offers, reservations and in accordance with tax regulations in paper or electronic format. A refusal to provide your personal data could not allow our services to be carried out. The person responsible for processing the data is Damont S.a.s. You can exercise the rights at any time, which are defined in Article 7 of the Gesv.V. 196/2003 are intended to exercise in any form. For more information on data protection, we invite you to visit the website of the Italian data protection authority [www.garanteprivacy.it](http://www.garanteprivacy.it).